

Tangem “Wheel of Fortune” Promotion

Terms & Conditions

Promoter. The promotion is organized by **Tangem AG** with legal address at: Baarerstrasse 10, CH-6300 Zug, Switzerland (“Promoter”).

1. Acceptance of Terms

By participating in the Wheel of Fortune promotion (“Promotion”), you agree to be bound by these Terms & Conditions (“Terms”) and Tangem’s Privacy Policy. Please read them carefully.

2. Promotion Period & Time Zone

The Promotion starts on **11 November 2025 at 12:00 (UTC)** and ends on **20 November 2025 at 18:00 (UTC)** (“Promotion Period”). Certain prize categories may become unavailable earlier if their stock of unique codes is exhausted. The Promotion ends at the scheduled time even if some limited prizes remain unawarded.

3. Territory, Age & Exclusions

The Promotion is open **worldwide**, except where participation or reward redemption would be unlawful, prohibited by sanctions or local regulations (“void where prohibited”). Participants must be **18+**. Employees, officers, directors, contractors, agents of the Promoter and their immediate family/household members are not eligible.

4. How to Participate

a) **Spin.** During the Promotion Period, each participant may spin the on-site wheel **once per user** (reasonable technical limits may also apply per device/IP). If the wheel outcome is “**Try Again,**” the participant receives **one additional** spin immediately.

b) **No account sign-in required to spin.**

c) **Purchase required to activate and redeem any prize.** A valid order placed via official Tangem web-site is necessary to apply a discount code or receive any prize benefit at checkout. Anti-fraud and abuse checks apply. (See Sections 6–7.)

d) **Prohibited conduct.** The use of bots, automated scripts, emulators, or any manipulation of entry processes is prohibited; the Promoter may disqualify entries and void prizes in such cases.

5. Odds, Availability & Wheel Logic

The wheel displays multiple prize categories. **Probabilities are not publicly disclosed** and may be adjusted to ensure operational caps and availability. Categories backed by **unique codes** automatically stop appearing once their inventory is depleted. The wheel may display “Try Again” as an outcome.

6. Prize Types & Key Conditions

Unless stated otherwise below, **all prizes require a qualifying purchase** during the Promotion Period and must be redeemed in accordance with the instructions shown on the prize screen and at checkout.

6.1 Discount Codes (EXTRA 10% OFF / EXTRA 15% OFF / EXTRA 20% OFF)

- **Stacking.** “EXTRA” discounts **stack with one eligible promo code** (promo-code-to-promo-code stacking only). Free Shipping (if won) may be combined with promo-code discounts.
- **Exclusions.** Discounts do **not** apply to the **CardHolder** product. Other product/category exclusions may apply as indicated at checkout.
- **Redemption window.** Codes must be redeemed by **17 November 2025**.

6.2 Free Shipping

- Applies to **standard shipping** services where available in Tangem’s supported regions.
- No minimum cart threshold for this Promotion.
- May be combined with promo-code discounts (see 6.1).
- Regional or operational restrictions may apply at checkout.

6.3 Holiday Box –40% (EXTRA)

- Valid **only** for the **Holiday Box** product.
- “EXTRA” status means the code **stacks with one eligible promo code** only in connection with the Holiday Box purchase.

- Code must be redeemed by **17 November 2025**.

6.4 BTC Rewards

- **Activation & App.** After you place and pay for your order, Tangem will email instructions to the address used at checkout. BTC is claimed within the **Tangem app**.
- **Order verification & vesting.** After activation, the Promoter verifies your order and applies a **14-day vesting (hold) period**. Returns/cancellations during the vesting period void eligibility. Payouts occur within a short operational window after vesting completion.
- **FX moment.** The USD-denominated BTC reward is **converted at the moment the payout is formed**.
- **Activation deadline.** BTC claim instructions must be completed by **31 December 2025**.
- Rewards are non-transferable and have no fiat cash alternative.

6.5 Conference Ticket

- The specific event (name, city, dates) will be stated in the instruction email to the winner.
- **Travel and accommodation are not included** unless expressly stated in such email.
- The winner must reply by **1 December 2025** to confirm acceptance and delivery details; otherwise, the prize is considered **forfeited** and **will not be re-awarded**.

7. Redemption, Returns & Cancellations

- **Redemption period.** Discount codes: through **17 November 2025** (local checkout rules may show exact cut-off). BTC rewards: see **6.4** for the **31 December 2025** activation deadline.
- **Order cancellations/returns.** If an order is cancelled or returned in accordance with the applicable return policy during the **14-day vesting**, the related reward eligibility is void. If a relevant code was applied, the Promoter may decline or reverse associated benefits.

8. Fraud, Abuse & Disqualification

The Promoter may require proof of purchase, refuse/void any redemption, or disqualify any participant it reasonably believes has violated these Terms, manipulated the Promotion, or engaged in fraudulent or abusive activity.

9. Taxes & Regulatory Notes

Participants are solely responsible for any taxes, duties, or reporting obligations associated with receiving or using a prize. The Promoter does not provide tax advice.

10. Data Protection

Personal data (e.g., email, order ID) is processed **solely** to administer the Promotion and fulfill prizes, in accordance with Tangem's Privacy Policy. See Tangem's website for details.

11. Changes, Suspension & Termination

The Promoter may amend, suspend, or terminate the Promotion where necessary (e.g., fraud, technical failures, changes in law), acting reasonably and without materially diminishing already-awarded rights.

12. Limitation of Liability

To the fullest extent permitted by law, the Promoter is not liable for indirect, incidental, or consequential damages, or for failures outside its reasonable control (e.g., network/technical issues, third-party services). Nothing limits liability for gross negligence or willful misconduct where applicable.

13. Governing Law & Jurisdiction

These Terms are governed by the **laws of Switzerland**. Any dispute shall be subject to the **exclusive jurisdiction of the competent courts at the Promoter's registered seat**.

14. Contact

For questions about these Terms, contact **support@tangem.com** (or the contact listed on Tangem's website).