

Guide to Paying Customs Duties and Fees in Brazil for Recipients of International Parcels

The rules apply to deliveries via Correios (the Brazilian Postal Service).

Key Points:

1. All parcels are inspected by the Brazilian Federal Revenue Service (Receita Federal).
2. The recipient is responsible for paying all applicable import taxes and the postal processing fee (Postal Dispatch) for the parcel to be cleared by customs and delivered.
3. Payment is made exclusively online through the official Correios system.
4. The payment deadline is 30 days from notification. After this period, the parcel may be returned to the sender.

Step 1: Tracking and Awaiting Notification

- Track your parcel on the official Correios tracker using the tracking number provided by the sender: <https://www.correios.com.br/> (enter the tracking number in the search bar on the main page).
- Once the parcel arrives in Brazil and is processed by customs, the tracking status will show: "Waiting for payment of Postal Dispatch".
- This is your official notification that payment is required.

Step 2: How to Pay (Online)

- In the tracking system, click the "Pay" button.
- You will be automatically redirected to the official payment portal "Minhas Importações": <https://minhasimportacoes.correios.com.br/>.
- Log in or register using your CPF (Individual Taxpayer Registry number), which should have been provided when placing the order.
- The system will display the parcel details and the total amount due, which includes:
 - Import taxes (see below).
 - Postal Dispatch / Import Support Fee — a fee for the administrative support provided during customs clearance.
- Make the payment using a credit/debit card or use a Boleto Bancário (Brazilian payment slip), which can be paid at banks, lottery outlets, or via online banking.

Step 3: What Taxes and Fees Do You Pay?

- Import Tax (II - Imposto de Importação):
 - Rate: 60% of the customs value.
 - Customs Value = Value of goods + Shipping cost + Insurance cost (if any).
- ICMS Tax:
 - A state-level value-added tax. The rate depends on the recipient's state.
 - May be charged in addition to the Import Tax.

- Postal Dispatch Fee (Import Support):
 - A fixed fee for customs clearance services provided by Correios (e.g., X-ray inspection, tax collection and forwarding, communication with recipient/sender, return handling).
- Example. Calculation of customs duties:

Small shipments	less than 3000 USD
Duty	60%
ICMS	17%
Registration in Remessa Conforme (PRC)	No
Cost of product	R\$377.48
Cost of delivery	R\$45.03
Customs cost (base for duties calculations) = Cost of product +Cost of delivery	R\$422.51
Duty = Customs cost *60%	R\$253.51
Base for ICMS calculation (customs cost + duty) / (1 - 17%)	R\$814.48
ICMS	R\$138.46
Total to pay to customs = Duty +VAT	R\$391.97
Post fee	R\$17.40
Total to pay at Correios	R\$409.37

Step 4: After Payment

- Once payment is confirmed, the tracking status will update.
- Correios will proceed with the final customs clearance and subsequent delivery of the parcel to your address.
- Delivery is only made after full payment and customs release.

Important Exceptions and Tips:

- **Parcels Over \$3000:** If the parcel's value exceeds USD 3,000, Correios only handles transportation. The recipient must hire their own customs broker for independent clearance. Payment via "Minhas Importações" is not possible in this case.
- **Always Provide Your CPF:** When ordering from abroad, always include your CPF (Taxpayer Identification Number) and phone number in the shipping address. Without this, the parcel may be returned.

Where to Get Help?

- Official Import Section (in English): <https://www.correios.com.br/english/export-import/imports>
- Correios Parcel Tracking System: <https://www.correios.com.br/>
- Payment Portal "Minhas Importações": <https://minhasimportacoes.correios.com.br/>

Do not ignore the "Waiting for payment" notification. Pay the fees promptly through the official Correios website to receive your international parcel.